CITY OF BONNEY LAKE

Public Works Water Department

Getting It Fixed

Even a tiny leak wastes a lot of water and money. Consider the costs and what you will do.

If you choose to fix a leak or replace a supply pipe, you could do the work yourself. Many helpful books and internet resources are available.

You also could hire a plumber. We can't recommend specific plumbers, but we do suggest calling and questioning several. Ask how they'd go about investigating and fixing any problem. Ask how they'd determine what to charge you. Request references. You also could ask people you know and trust if they can recommend a good plumber.

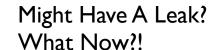
The Best of Luck to You!

Please call us at 253-447-4302 if you need us to shut off your water so plumbing repairs can be made. We'll return to restore service when the work is done.



CITY OF BONNEY LAKE PUBLIC WORKS WATER DEPARTMENT 253-447-4302

For billing related questions, please contact Utilities Billing at 253-447-4318





City Of Bonney Lake Public Works Water

Department 253-447-4302

Getting Started

We aren't plumbers and cannot pinpoint or fix your leaks. But we can offer suggestions. The first steps you could take are fairly easy.

Start by reading your meter. Turn off all faucets and water-using appliances. Then read your meter to note any signs of a leak. (See our "How To Find And Check Your Water Meter" leaflet)

Narrowing The Search

If possible, isolate part of your plumbing to focus your leak search.

Here's how: Determine if you have a house valve that shuts off all water flow. Look in your garage, utility room, crawl space, or basement. If you do find a house valve, turn it clockwise as far as it will go.

Then recheck your water meter. If any water flow you observed earlier has stopped, suspect a leak beyond the shut-off valve. If earlier flow hasn't stopped, suspect a leak between the meter and the valve.

Also, if you have an irrigation system, shut it off to isolate it. Then recheck your meter. If water

flow you saw earlier has stopped, that suggests a leaking irrigation line.

Pinpointing The Leak

Begin by searching leak locations that are fairly easy to check. Try:

- Your toilet.
- Refrigerator ice maker lines
- Exposed pipes in your crawl space or basement
- Your hot water heater
- In-ground irrigation system control boxes.
- Ponds or fountains with automatic refill mechanisms.
- In-ground water shut-off valves.
 Look near your water meter for a round lid about eight inches across. If you do find one, check underneath it for a leaky valve.
- Outdoor faucets
- Damp or moldy spots on a wall or floor.
- Wet ground, or lush, healthy grass in otherwise brown lawn.

Still Can't Find A Leak?

Look at your meter yet again to make sure it's still indicating a leak. If it is, a buried supply pipe may be the culprit.

Finding holes in supply pipes can be tricky. Generally, they are buried one to five feet down. Often but not always, they run straight from the meter to the house.

Leaks often occur where a supply pipe is attached to the water meter, an irrigation line, or your house plumbing. Or, in homes over 40 years old, you may have iron pipes that are rusting out. Iron pipes could rust out anywhere or even in several spots at once. Replacing the entire pipe could be the best option.

You could dig to look for leaks. If you do, please call 811 at least 2 days before digging so utilities companies can come check your area for underground lines. You could ask several plumbers how they'd look for your problem and then choose one plumber to hire.

Questions? You can call Public Works at 253-447-4302